



SALINI
RESORT

COVID-19

Protocols



Introduction

Information is key, especially when it involves the health and safety of our guests and employees. In this brochure you can find information about the precautionary measures we have in place in light of Covid-19, at The Salini Resort. This includes enhanced hygienic practices, social distancing measures, and the controlling of Covid-19 infection risks, across the various departments and outlets at the resort.

Employee Precautionary Measures

All our staff are undergoing a mandatory temperature check upon arrival at the resort. They are constantly updated and trained to comply with any new Covid-19 protocols. Each different department is provided with relative instructions on how to use any necessary personal protective equipment, any new sanitising machinery. Staff are also reminded on how to practise personal hygiene including: proper washing of hands, use of sanitizer and respiratory hygiene . Cleaning the workplace regularly and thoroughly is another strongly emphasised point.



RECEPTION / LOBBY

- Reception staff practicing physical distancing and regular hand sanitising.
- Reception staff and guest relations to wear masks / visors at all times.
- Glass barriers installed at the Reception Desk
- Special Key Card Deposit box has been placed at the desk, to avoid contact.
- Contact-less payments have been enabled.
- Reception / Lobby soft furniture is frequently sanitised using special equipment and detergent.

HOUSEKEEPING

- Masks / visors and gloves are worn at all times.
- Guest rooms have been decluttered of unnecessary items
- Hand sanitiser provided in each room
- Enhanced disinfection of high contact surfaces including: doors, handles, trolleys, elevator buttons, cushions using Storm MotorScrubber
- Latest equipment used for floor scrubbing and sanitising: ie I Mop

MAINTENANCE

- Constant monitoring of air conditioning system in order to ensure good quality air inside the resort
- Constant monitoring and disinfection of all pools water

FOOD & BEVERAGE OUTLETS

- Tables are set up with at least 2 meters distance between each other, to ensure safe social distancing.
- Proper training to staff members provided on use of PPE
- Continuous sanitisation of high-risk areas including: tables, chairs, surfaces and trays.
- Staff is to ensure that no reusable items are placed on tables, and mono use salt, pepper and sauces provided.
- Masks / Visors are to be worn at all times by staff members.
- Maximum of 8 people per table are allowed.

SPA AND GYM

- Spa attendants have been trained on COVID-19 hygiene protocols including appropriate use of PPE.
- All linen is being placed in a sealed plastic bag and taken to the laundry to be washed at a temperature above 60°C.
- The capacity of the indoor pool, sauna and jacuzzi have been limited by 50%
- Pre-bookings are required for gym and wellness sessions
- All gym equipment is to be disinfected by our spa team members to ensure optimum safety
- Sanitising equipment is provided throughout the area for additional sanitisation during the day.

OUTDOOR POOLS

- The capacity of the outdoor pool areas has been limited to 50% of the maximum bathing load.
- Sunbeds and tables are placed bearing social distancing in mind.
- Training provided to pool attendants on latest hygiene protocols and how to properly wear PPE.
- Continuous sanitisation of high-risk areas, including: sunbeds, tables, chairs, umbrellas, pool and showers.
- All pool towels are properly washed and sanitised by a third party supplier.

Guest Preventive Measures

- Upon entering our reception, all guests will undergo a mandatory temperature check.
- Masks / Visors need to be worn at all times in public areas
- Sanitisers are available throughout numerous areas in the resort, especially when entering restaurants, public toilets and lifts
- Visible signage around public areas is available to inform about updated protocols about COVID19
- Contactless payments are recommended
- Only people belonging to the same party should use the elevator together, or 1 person at a time
- We encourage you to spray all equipment at the gym with the disinfectant available at the gym, before and after use
- Kindly limit large group gatherings in public areas to smaller groups.



All measures are in line with the requirements published by the Malta Tourism Authority (MTA) and Ministry for Tourism and Consumer Protection (MTCP). All of the measures are subject to change in accordance to requirements set-out by the MTA and MTCP, for the best interest of the wellbeing of our guests and staff members..



GET IN TOUCH WITH US



www.saliniresort.com



info@saliniresort.com



+356 2016 3000